Now Telarus Channel Partners can Offer State-of-the-Art Contact Center Technology AND Staffing.

ACD Direct is a full-service, Contact Center that handles customer interactions for companies that outsource all or part of their volume. Our two-pronged approach pairs leading SaaS technology and a distributed workforce of 1,000+ at-home agents across the United States to give premium 24/7/365 support. Clients only pay for live interaction time.

"UBER" OF BPO CONTACT CENTERS
Nationwide remote staff that instantly scales up or down to meet demands.

QUICK ONBOARDING
Complete turn-key solutions in weeks, not months.

100% QA WITH AI
Learn from experience–AI-backed tech analyzes calls and sets KPIs.

HIGHER COMMISSIONS
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