



Software Engineer

ACD Direct
Houston, TX, USA

\$75,000 to \$85,000 Annually
401K, Dental, Life, Medical, Vision
Full-Time

Why Work Here?

"Growing innovative company who is well established over 15 years."

ACD Direct has an immediate opening for a **Software Engineer** to join our team!

Summary/Objectives

Designs, develops, tests and implements computer software systems.

What will you do?

- Design, develop, and install creative api-based solutions with both web and thin-client front
- Collaborate closely with other highly-performing engineers on development tasks, while working from your own home office
- Recommend ways to improve software applications and business processes through automation and leveraging cloud-based technologies
- Improve the quality of released software by building automated tests and intelligent self-monitoring/self-healing capabilities
- Design, develops, and implements software consistent with the development process and contemporary software techniques.
- Performs debugging and unit testing of software products.
- Analyzes and investigates major software engineering tasks.
- Defines design specifications and parameters.
- Coordinates with hardware engineers to resolve hardware/software compatibility and interface considerations
- Interfaces with other departments to participate in specification, design, code, and test reviews

- Interfaces with other departments to participate in specification, design, code, and test reviews.
- Follows and contributes to improvement of the software development process
- Provides documentation of software products. And timely production support and problem resolution
- Performs other related duties as assigned by management.

What does it take?

- Be able to work effectively from home with minimal supervision.
- Take pride in creating highly-robust solutions and great user-experiences.
- Have 3+ years of professional software development experience.
- Have proficiency in Java or .NET for building REST-based back-end systems.
- Have proficiency in developing relational databases in SQL Server or MySQL.
- Have a proficiency in developing responsive web front-ends using java script-based frameworks like Angular or React.
- Understand ColdFusion code, and have the ability to support it.

How we will support you?

Salary:

- \$75,000-85,000/yr depending on experience level

- Remote Work – No commute time to the office

- Equipment Provided:

- Laptop
- Headset
- Monthly Cell Phone Stipend
- Monthly Internet Stipend

- Benefits:

- Medical/Vision and Dental Insurance
- Personal Accident Insurance
- 401(k) with matching
- Tiered PTO based upon length of employment

- Discounts offered through ABB Workforce Now, LifeMet, EAP

- Discounts offered through ADP Workforce Now, LifeMART EAP

- Team Environment – The opportunity to work with a great team who strives for excellence, where the average tenure is well over 6 years. (Not bad for a company who has been in business for over 18 years!)

***ACD Direct, Inc. is an equal opportunity employer and values diversity. All aspects of employment including the decision to hire, promote, discipline, or discharge, will be based on merit, competence, performance, and business needs. We do not discriminate based on any status protected under federal, state, or local law.*

About ACD Direct:

ACD Direct is a Virtual Contact Center and has been in business for over 18 years. With 99% of our work conducted remotely, we've been telecommuting long before remote work was trendy. The majority of our clients are Non-Profit Organizations. We love helping good people do good!

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