

ACD

8,000+
INQUIRIES
HANDLED
PER CLIENT
ANNUALLY



SUSTAINER
MEMBER SERVICES
ANNUALLY
CAPTURED OVER
\$2.3M

MEMBER SERVICES SUPPORT

RESPONSIVE, ATTENTIVE, EXPERIENCED

ACD's agents act as your "front line" 24/7. With easy set-up, our talented team will access your CRM (and Passport MVault) remotely to perform membership support tasks. We expertly answer calls, chats and emails, and will escalate the most important inquiries to your staff.

- Seamless integration with pledge scripts for donation capture.
- Ticketing service to track & report on all inquiries.
- Agents already trained to used Allegiance, NGOC and more.
- Tiered-services available,

CONTACT US

888-320-0033
connect@acddirect.com
acddirect.com

"ACD is responsive, thorough, and an has been a key factor in the success of our fundraising drives."

~Molly Held, WQED